



The role of the Anti-Racism Contact Officer

Information for parents and carers

The NSW Department of Education rejects all forms of racism and is committed to the elimination of racial discrimination.

As part of the department's commitment to anti-racism each school has an Anti-Racism Contact Officer (ARCO). The role of the ARCO is to:

1. receive the suggestion, complaint or allegation regarding racism
2. assist the complainant to write the complaint, if required
3. advise the complainant of their rights and the process to be followed in lodging a complaint
4. refer the complaint to a member of the school executive who will be responsible for resolving the complaint.

Telephone Interpreter Service

If you need an interpreter to assist you to speak to the ARCO on the telephone or to make an appointment for a meeting with the ARCO, ring the Telephone Interpreter Service on 131 450 and ask for an interpreter in your language. Tell the operator the phone number you would like to ring and the operator will get an interpreter on the line to help you with your conversation. This service will be free of charge to you.

Further information

Learning and Teaching Directorate

Equity and Multicultural Education

Contact: Multicultural Education Advisor

Telephone: **9266 8238**

www.racismnoway.com.au

NSW Department of Education